



MEDIA & COMMUNICATIONS

Third Floor, Tirelo Building
Albert Luthuli Drive
Mafikeng, 2745
P/Bag X 19 Mmabatho 2735
Tel: +27 (18) 200 811

Dept to terminate extension of service to poor performing learner transport operators

The Bokone Bophirima Community Safety and Transport Management has taken a drastic decision to terminate the extension of service for learner transport operators who failed to transport learners to their respective schools on re-opening this week.

This follows, reports submitted to the department that a number of learners in the province, particularly those transported through the learner transport services were left stranded at their pickup points.

At Boons Laer Skool outside Rustenburg, about 58 learners have not been going to school due to failure to provide service by the appointed service provider.

“The service provider failed to transport learners for two days since reopening of schools and claims to be owed by the department, however, our records show that the service provider has not been paid due to failure to submit invoices.

All our service providers know the processes and procedures of claiming for payment when they have provided the service.

Therefore, the said service provider has not been paid due to failure to submit the required documents

We have further contacted all operators this week to confirm their state of readiness, hence we are not going to hesitate in taking drastic steps against those who failed to transport learners in the past two days,” explained Acting Head of Department, Buti Chuma.

The Department has got monitoring companies to ensure that contracted operators deliver according to expectations.

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“We have appointed a learner transport monitoring company, which started by verifying all the routes, and we started implementing their recommendations late last year,” he concluded.

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Inquiries:

Thabo Sematle (Director: Media and Communications)

Cell : 082 091 5211/ [078 456 6351](tel:0784566351)

Email : tsematle@nwpg.gov.za

nwcommsafety@nwpg.gov.za

Facebook : Communicators CommSafety

Twitter : @ nwpgCommSafety